



電話法律諮詢計劃 - 2016年累積統計 - 廣東話, 英語及普通話版本
Tel-Law Cumulative Statistics - For Cantonese, English and Putonghua Versions
From January to December 2016

No.	Particulars	Cantonese	English	Putonghua	Total
0	OTHERS				
000	Calls received but without selection	14102	605	362	15069
1	FAMILY LAW				
101	Matrimonial rights during marriage	394	13	21	428
102	Separation	1495	51	87	1633
103	Divorce	618	5	13	636
104	General information on matters after divorce	312	4	5	321
105	Maintenance on divorce	405	1	5	411
106	Matrimonial property on the breakdown of marriage	345	0	5	350
107	Types of marriage	109	0	2	111
108	Battered wife and children	56	1	4	61
109	Harmony House - battered women's refuge	24	0	1	25
110	Introduction to the Family Mediation Service	164	1	6	171
2	LAND LAW, LANDLORD AND TENANT				
201	Conveyance of land	271	4	10	285
202	Public housing	68	1	2	71
203	Business premises	126	4	1	131
204	Tenants of residential premises	393	10	19	422
205	Redevelopment cases	39	0	0	39
3	CRIMINAL LAW				
301	Police powers of arrests, search, questioning, detention, and bail	143	5	8	156
302	Rights of citizen upon search and arrest	67	1	3	71
303	Rights of the citizen upon questioning	88	0	1	89
304	Criminal law procedure	314	1	13	328
305	Rights of a person charged but not convicted of a criminal offence and special treatment of minor criminal offenders	216	0	7	223
306	Criminal appeals	58	0	0	58
307	Public legal assistance in criminal cases	342	1	4	347
4	EMPLOYMENT LAW				
401	Employment 1: Statutory holidays, rest days and annual leave	24	2	0	26
402	Employment 2: sickness allowance	27	1	0	28



電話法律諮詢計劃 - 2016年累積統計 - 廣東話, 英語及普通話版本
Tel-Law Cumulative Statistics - For Cantonese, English and Putonghua Versions
From January to December 2016

No.	Particulars	Cantonese	English	Putonghua	Total
403	Employment 3: Maternity Protection - Maternity Leave, Payment for Maternity Leave, Employment Protection and Prohibition of Assignment of Heavy, Hazardous or Harmful Work	12	1	1	14
404	Employment 4: termination of contract of employment	133	8	5	146
405	Employment 5: severance payment	13	0	0	13
406	Employment 6: long service payment	6	1	0	7
407	Employment 7: a simple guide to employers on compensation	12	0	1	13
408	Employment 8: a simple guide to employees on compensation	52	1	0	53
409	Employment 9: calculation of compensation for fatal and non-fatal cases	74	0	1	75
5 COMMERCIAL, BANKING AND SALES OF GOODS					
501	Lending money in Hong Kong	48	0	0	48
502	Some legal characteristics of a cheque	25	0	0	25
503	Borrowing money (1) - principles of a credit contract	26	0	1	27
504	Borrowing money (2) - banks and money lenders	26	0	0	26
505	Borrowing money (3) - pawnbrokers and credit unions	12	0	0	12
506	Borrowing money (4) - chit funds and credit cards	24	0	0	24
507	Some advice on making a simple contract	58	0	1	59
508	Hire purchase	18	1	0	19
509	Trade Descriptions Ordinance	56	0	0	56
510	Sale of Goods Ordinance	74	2	1	77
6 ADMINISTRATION AND CONSTITUTIONAL LAW					
601	Redress of grievances against government decisions: (1) - Channels other than court proceedings	14	0	5	19
602	Redress of grievances against administrative decisions: (2) - Appeals to a court and judicial review	6	0	4	10
603	Civil and Political Rights: Chapter III Basic Law and The Bill of Rights Ordinance	12	0	0	12
604	Office of the Ombudsman	8	1	1	10



電話法律諮詢計劃 - 2016年累積統計 - 廣東話, 英語及普通話版本
Tel-Law Cumulative Statistics - For Cantonese, English and Putonghua Versions
From January to December 2016

No.	Particulars	Cantonese	English	Putonghua	Total
7	ENVIRONMENTAL LAW AND TORT				
701	What to do about air pollution	4	0	0	4
702	How to comply with Water Pollution Control Ordinance	5	0	0	5
703	Chemical waste control	1	0	0	1
704	Livestock waste from farms	1	0	0	1
705	Noise from construction sites and from public places	5	0	0	5
706	Noise from domestic premises	15	0	1	16
707	Asbestos Control Work	4	0	0	4
708	Clinical Waste Control Work	0	0	0	0
709	Reducing the use of plastic shopping bags	1	1	0	2
8	GENERAL LEGAL INFORMATION				
801	Public legal assistance in civil cases	614	1	10	625
802	Finding a solicitor	222	4	10	236
803	Changing your name	42	0	0	42
804	Hong Kong visa regulations	22	0	0	22
805	Who is entitled and when to apply for Hong Kong identity card	16	0	0	16
806	How to apply for a Hong Kong identity card	15	0	0	15
807	Jury service	6	0	0	6
808	Small Claims Tribunal	247	1	1	249
809	Motor insurance	61	0	0	61
810	Bankruptcy Part I: General information about bankruptcy and the first step in the bankruptcy proceedings	131	1	0	132
811	Bankruptcy Part II: General information about bankruptcy and the second step in the bankruptcy proceedings	77	0	0	77
812	Making a will	167	0	1	168
813	Where a person dies without making a will	185	0	3	188
814	Coroners and the Coroners Ordinance	6	0	0	6
815	Death Inquest by Coroner	3	0	0	3
816	Emergency guardianship for abused mentally incapacitated adults	24	0	0	24
817	The Guardianship Board's service for mentally incapacitated adults	20	0	0	20
818	Hong Kong's Anti-discrimination Laws	16	0	0	16



電話法律諮詢計劃 - 2016年累積統計 - 廣東話, 英語及普通話版本
Tel-Law Cumulative Statistics - For Cantonese, English and Putonghua Versions
From January to December 2016

No.	Particulars	Cantonese	English	Putonghua	Total
819	A brief introduction on the functions of the Office of the Privacy Commissioner for Personal Data	13	2	0	15
820	Your privacy rights explained	60	1	0	61
821	Personal Data (Privacy) Ordinance - The six data protection principles	46	2	1	49
822	How to exercise your data access right	22	1	2	25
823	Identity card number and human resource management	20	1	0	21
824	Code of practice on human resource management - Provisions on recruitment advertisements	6	0	0	6
825	The Consumer Council	19	0	0	19
826	Consumer Legal Action Fund	8	0	0	8
	Total	23013	741	629	24383