



電話法律諮詢計劃 - 2017年累積統計 - 廣東話, 英語及普通話版本  
Tel-Law Cumulative Statistics - For Cantonese, English and Putonghua Versions  
From January to December 2017

No.	Particulars	Cantonese	English	Putonghua	Total
<b>0</b>	<b>OTHERS</b>				
000	Calls received but without selection	18224	455	292	18971
<b>1</b>	<b>FAMILY LAW</b>				
101	Matrimonial rights during marriage	306	5	18	329
102	Separation	1167	32	43	1242
103	Divorce	539	7	21	567
104	General information on matters after divorce	196	0	5	201
105	Maintenance on divorce	286	3	12	301
106	Matrimonial property on the breakdown of marriage	274	1	11	286
107	Types of marriage	65	0	2	67
108	Battered wife and children	24	0	0	24
109	Harmony House - battered women's refuge	19	0	1	20
110	Introduction to the Family Mediation Service	124	1	10	135
<b>2</b>	<b>LAND LAW, LANDLORD AND TENANT</b>				
201	Conveyance of land	317	3	3	323
202	Public housing	60	4	0	64
203	Business premises	104	1	1	106
204	Tenants of residential premises	367	19	15	401
205	Redevelopment cases	35	0	0	35
<b>3</b>	<b>CRIMINAL LAW</b>				
301	Police powers of arrests, search, questioning, detention, and bail	172	5	6	183
302	Rights of citizen upon search and arrest	83	1	1	85
303	Rights of the citizen upon questioning	100	3	4	107
304	Criminal law procedure	305	4	5	314
305	Rights of a person charged but not convicted of a criminal offence and special treatment of minor criminal offenders	230	3	3	236
306	Criminal appeals	95	1	2	98
307	Public legal assistance in criminal cases	357	1	4	362
<b>4</b>	<b>EMPLOYMENT LAW</b>				
401	Employment 1: Statutory holidays, rest days and annual leave	16	0	0	16
402	Employment 2: sickness allowance	24	0	1	25



電話法律諮詢計劃 - 2017年累積統計 - 廣東話, 英語及普通話版本  
Tel-Law Cumulative Statistics - For Cantonese, English and Putonghua Versions  
From January to December 2017

No.	Particulars	Cantonese	English	Putonghua	Total
403	Employment 3: Maternity Protection - Maternity Leave, Payment for Maternity Leave, Employment Protection and Prohibition of Assignment of Heavy, Hazardous or Harmful Work	15	0	0	15
404	Employment 4: termination of contract of employment	85	2	1	88
405	Employment 5: severance payment	12	0	0	12
406	Employment 6: long service payment	7	0	0	7
407	Employment 7: a simple guide to employers on compensation	14	0	0	14
408	Employment 8: a simple guide to employees on compensation	35	0	0	35
409	Employment 9: calculation of compensation for fatal and non-fatal cases	36	0	0	36
<b>5</b>	<b>COMMERCIAL, BANKING AND SALES OF GOODS</b>				
501	Lending money in Hong Kong	34	0	2	36
502	Some legal characteristics of a cheque	9	0	2	11
503	Borrowing money (1) - principles of a credit contract	30	0	1	31
504	Borrowing money (2) - banks and money lenders	34	0	1	35
505	Borrowing money (3) - pawnbrokers and credit unions	5	1	0	6
506	Borrowing money (4) - chit funds and credit cards	19	1	0	20
507	Some advice on making a simple contract	51	0	0	51
508	Hire purchase	9	0	0	9
509	Trade Descriptions Ordinance	37	0	0	37
510	Sale of Goods Ordinance	64	0	2	66
<b>6</b>	<b>ADMINISTRATION AND CONSTITUTIONAL LAW</b>				
601	Redress of grievances against government decisions: (1) - Channels other than court proceedings	27	0	0	27
602	Redress of grievances against administrative decisions: (2) - Appeals to a court and judicial review	7	1	2	10
603	Civil and Political Rights: Chapter III Basic Law and The Bill of Rights Ordinance	9	0	0	9
604	Office of the Ombudsman	16	1	0	17



**電話法律諮詢計劃 - 2017年累積統計 - 廣東話, 英語及普通話版本**  
**Tel-Law Cumulative Statistics - For Cantonese, English and Putonghua Versions**  
**From January to December 2017**

<b>No.</b>	<b>Particulars</b>	<b>Cantonese</b>	<b>English</b>	<b>Putonghua</b>	<b>Total</b>
<b>7</b>	<b>ENVIRONMENTAL LAW AND TORT</b>				
701	What to do about air pollution	10	0	0	10
702	How to comply with Water Pollution Control Ordinance	6	0	0	6
703	Chemical waste control	2	0	0	2
704	Livestock waste from farms	0	0	0	0
705	Noise from construction sites and from public places	5	0	0	5
706	Noise from domestic premises	13	1	0	14
707	Asbestos Control Work	1	0	0	1
708	Clinical Waste Control Work	3	0	0	3
709	Reducing the use of plastic shopping bags	1	0	0	1
<b>8</b>	<b>GENERAL LEGAL INFORMATION</b>				
801	Public legal assistance in civil cases	500	6	17	523
802	Finding a solicitor	193	4	8	205
803	Changing your name	32	0	1	33
804	Hong Kong visa regulations	19	0	0	19
805	Who is entitled and when to apply for Hong Kong identity card	13	0	0	13
806	How to apply for a Hong Kong identity card	2	0	0	2
807	Jury service	8	0	0	8
808	Small Claims Tribunal	206	0	3	209
809	Motor insurance	44	0	1	45
810	Bankruptcy Part I: - General information about bankruptcy and the first step in the bankruptcy proceedings	87	0	0	87
811	Bankruptcy Part II: General information about bankruptcy and the second step in the bankruptcy proceedings	49	0	0	49
812	Making a will	157	2	3	162
813	Where a person dies without making a will	191	0	5	196
814	Coroners and the Coroners Ordinance	5	0	0	5
815	Death Inquest by Coroner	6	0	0	6
816	Emergency guardianship for abused mentally incapacitated adults	15	0	0	15
817	The Guardianship Board's service for mentally incapacitated adults	33	1	1	35
818	Hong Kong's Anti-discrimination Laws	16	0	0	16
819	A brief introduction on the functions of the Office of the Privacy Commissioner for Personal Data	9	0	1	10
820	Your privacy rights explained	43	1	1	45



**電話法律諮詢計劃 - 2017年累積統計 - 廣東話, 英語及普通話版本**  
**Tel-Law Cumulative Statistics - For Cantonese, English and Putonghua Versions**  
**From January to December 2017**

<b>No.</b>	<b>Particulars</b>	<b>Cantonese</b>	<b>English</b>	<b>Putonghua</b>	<b>Total</b>
821	Personal Data (Privacy) Ordinance - The six data protection principles	40	2	1	43
822	How to exercise your data access right	36	0	0	36
823	Identity card number and human resource management	19	0	0	19
824	Code of practice on human resource management - Provisions on recruitment advertisements	7	0	0	7
825	The Consumer Council	16	0	0	16
826	Consumer Legal Action Fund	5	1	0	6
	<b>Total</b>	<b>25836</b>	<b>573</b>	<b>513</b>	<b>26922</b>