



電話法律諮詢計劃 - 2019年累積統計 - 廣東話, 英語及普通話版本
Tel-Law Cumulative Statistics - For Cantonese, English and Putonghua Versions
From January to December 2019

No.	Particulars	Cantonese	English	Putonghua	Total
0	OTHERS				
000	Calls received but without selection	11938	365	306	12609
1	FAMILY LAW				
101	Matrimonial rights during marriage	235	6	19	260
102	Separation	903	25	43	971
103	Divorce	381	7	17	405
104	General information on matters after divorce	177	2	12	191
105	Maintenance on divorce	190	2	20	212
106	Matrimonial property on the breakdown of marriage	179	0	8	187
107	Types of marriage	45	0	1	46
108	Battered wife and children	27	2	0	29
109	Harmony House - battered women's refuge	16	0	2	18
110	Introduction to the Family Mediation Service	109	2	3	114
2	LAND LAW, LANDLORD AND TENANT				
201	Conveyance of land	198	2	2	202
202	Public housing	53	0	1	54
203	Business premises	73	5	2	80
204	Tenants of residential premises	299	11	10	320
205	Redevelopment cases	19	1	0	20
3	CRIMINAL LAW				
301	Police powers of arrests, search, questioning, detention, and bail	108	5	9	122
302	Rights of citizen upon search and arrest	52	0	4	56
303	Rights of the citizen upon questioning	54	0	1	55
304	Criminal law procedure	179	1	2	182
305	Rights of a person charged but not convicted of a criminal offence and special treatment of minor criminal offenders	134	3	1	138
306	Criminal appeals	27	0	2	29
307	Public legal assistance in criminal cases	200	1	2	203



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4	EMPLOYMENT LAW				
401	Employment 1: Statutory holidays, rest days and annual leave	23	2	1	26
402	Employment 2: sickness allowance	13	1	0	14
403	Employment 3: Maternity Protection - Maternity Leave, Payment for Maternity Leave, Employment Protection and Prohibition of Assignment of Heavy, Hazardous or Harmful Work	12	0	0	12
404	Employment 4: termination of contract of employment	69	0	1	70
405	Employment 5: severance payment	32	0	0	32
406	Employment 6: long service payment	7	0	0	7
407	Employment 7: a simple guide to employers on compensation	9	0	0	9
408	Employment 8: a simple guide to employees on compensation	26	0	0	26
409	Employment 9: calculation of compensation for fatal and non-fatal cases	32	0	0	32
5	COMMERCIAL, BANKING AND SALES OF GOODS				
501	Lending money in Hong Kong	37	1	1	39
502	Some legal characteristics of a cheque	21	1	1	23
503	Borrowing money (1) - principles of a credit contract	12	0	0	12
504	Borrowing money (2) - banks and money lenders	17	0	0	17
505	Borrowing money (3) - pawnbrokers and credit unions	2	0	0	2
506	Borrowing money (4) - chit funds and credit cards	7	0	0	7
507	Some advice on making a simple contract	20	0	1	21
508	Hire purchase	5	1	0	6
509	Trade Descriptions Ordinance	31	0	0	31
510	Sale of Goods Ordinance	26	2	1	29
6	ADMINISTRATION AND CONSTITUTIONAL LAW				
601	"Redress of grievances against government decisions: (1) - Channels other than court proceedings"	29	0	0	29
602	"Redress of grievances against administrative decisions: (2) - Appeals to a court and judicial review"	8	1	0	9
603	"Civil and Political Rights: Chapter III Basic Law and The Bill of Rights Ordinance"	25	0	0	25
604	Office of the Ombudsman	12	0	1	13



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7	ENVIRONMENTAL LAW AND TORT				
701	What to do about air pollution	8	1	0	9
702	How to comply with Water Pollution Control Ordinance	3	0	0	3
703	Chemical waste control	3	0	0	3
704	Livestock waste from farms	1	0	0	1
705	Noise from construction sites and from public places	3	1	0	4
706	Noise from domestic premises	18	0	0	18
707	Asbestos Control Work	1	0	0	1
708	Clinical Waste Control Work	1	0	0	1
709	Reducing the use of plastic shopping bags	1	0	0	1
8	GENERAL LEGAL INFORMATION				
801	Public legal assistance in civil cases	456	3	13	472
802	Finding a solicitor	184	2	11	197
803	Changing your name	40	0	1	41
804	Hong Kong visa regulations	8	2	3	13
805	Who is entitled and when to apply for Hong Kong identity card	13	0	4	17
806	How to apply for a Hong Kong identity card	3	0	3	6
807	Jury service	15	0	0	15
808	Small Claims Tribunal	138	0	1	139
809	Motor insurance	36	0	0	36
810	Bankruptcy Part I: - General information about bankruptcy and the first step in the bankruptcy proceedings	78	1	0	79
811	Bankruptcy Part II: General information about bankruptcy and the second step in the bankruptcy proceedings	52	0	0	52
812	Making a will	133	1	1	135
813	Where a person dies without making a will	157	1	0	158
814	Coroners and the Coroners Ordinance	8	0	0	8
815	Death Inquest by Coroner	11	0	0	11
816	Emergency guardianship for abused mentally incapacitated adults	18	0	0	18
817	The Guardianship Board's service for mentally incapacitated adults	39	0	0	39
818	Hong Kong's Anti-discrimination Laws	10	0	1	11
819	A brief introduction on the functions of the Office of the Privacy Commissioner for Personal Data	4	0	0	4
820	Your privacy rights explained	14	1	0	15



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821	Personal Data (Privacy) Ordinance - The six data protection principles	16	1	0	17
822	How to exercise your data access right	12	1	0	13
823	Identity card number and human resource management	3	1	0	4
824	Code of practice on human resource management - Provisions on recruitment advertisements	2	0	0	2
825	The Consumer Council	10	0	0	10
826	Consumer Legal Action Fund	2	0	0	2
	Total	17572	465	512	18549