



電話法律諮詢計劃 - 2020年累積統計 - 廣東話, 英語及普通話版本
Tel-Law Cumulative Statistics - For Cantonese, English and Putonghua Versions
From January to December 2020

No.	Particulars	Cantonese	English	Putonghua	Total
0	OTHERS				
000	Calls received but without selection	13602	374	229	14205
1	FAMILY LAW				
101	Matrimonial rights during marriage	181	3	7	191
102	Separation	837	46	58	941
103	Divorce	326	2	17	345
104	General information on matters after divorce	129	2	0	131
105	Maintenance on divorce	188	1	3	192
106	Matrimonial property on the breakdown of marriage	151	0	1	152
107	Types of marriage	21	2	0	23
108	Battered wife and children	21	3	0	24
109	Harmony House - battered women's refuge	17	0	0	17
110	Introduction to the Family Mediation Service	89	0	1	90
2	LAND LAW, LANDLORD AND TENANT				
201	Conveyance of land	187	3	1	191
202	Public housing	56	0	2	58
203	Business premises	78	1	3	82
204	Tenants of residential premises	345	15	30	390
205	Redevelopment cases	17	0	1	18
3	CRIMINAL LAW				
301	Police powers of arrests, search, questioning, detention, and bail	77	1	0	78
302	Rights of citizen upon search and arrest	36	3	0	39
303	Rights of the citizen upon questioning	37	0	0	37
304	Criminal law procedure	175	0	1	176
305	Rights of a person charged but not convicted of a criminal offence and special treatment of minor criminal offenders	101	1	0	102
306	Criminal appeals	24	1	1	26
307	Public legal assistance in criminal cases	229	1	6	236
4	EMPLOYMENT LAW				
401	Employment 1: Statutory holidays, rest days and annual leave	19	0	0	19
402	Employment 2: sickness allowance	14	1	0	15
403	Employment 3: Maternity Protection - Maternity Leave, Payment for Maternity Leave, Employment Protection and Prohibition of Assignment of Heavy, Hazardous or Harmful Work	24	3	4	31
404	Employment 4: termination of contract of employment	58	3	0	61
405	Employment 5: severance payment	11	0	0	11
406	Employment 6: long service payment	6	0	0	6
407	Employment 7: a simple guide to employers on compensation	10	0	0	10
408	Employment 8: a simple guide to employees on compensation	34	1	0	35
409	Employment 9: calculation of compensation for fatal and non-fatal cases	29	0	0	29
5	COMMERCIAL, BANKING AND SALES OF GOODS				
501	Lending money in Hong Kong	31	1	0	32
502	Some legal characteristics of a cheque	27	1	1	29
503	Borrowing money (1) - principles of a credit contract	28	0	0	28
504	Borrowing money (2) - banks and money lenders	39	0	1	40
505	Borrowing money (3) - pawnbrokers and credit unions	5	0	0	5
506	Borrowing money (4) - chit funds and credit cards	14	2	0	16
507	Some advice on making a simple contract	32	1	2	35
508	Hire purchase	9	0	0	9
509	Trade Descriptions Ordinance	24	0	0	24
510	Sale of Goods Ordinance	39	1	0	40
6	ADMINISTRATION AND CONSTITUTIONAL LAW				
601	Redress of grievances against government decisions: (1) - Channels other than court proceedings	22	0	1	23
602	Redress of grievances against administrative decisions: (2) - Appeals to a court and judicial review	5	0	1	6
603	Civil and Political Rights: Chapter III Basic Law and The Bill of Rights Ordinance	9	0	0	9
604	Office of the Ombudsman	9	0	0	9



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7	ENVIRONMENTAL LAW AND TORT				
701	What to do about air pollution	3	0	0	3
702	How to comply with Water Pollution Control Ordinance	10	0	0	10
703	Chemical waste control	3	0	0	3
704	Livestock waste from farms	2	0	0	2
705	Noise from construction sites and from public places	7	0	0	7
706	Noise from domestic premises	33	0	0	33
707	Asbestos Control Work	0	0	0	0
708	Clinical Waste Control Work	3	0	0	3
709	Reducing the use of plastic shopping bags	1	0	1	2
8	GENERAL LEGAL INFORMATION				
801	Public legal assistance in civil cases	416	3	4	423
802	Finding a solicitor	167	0	7	174
803	Changing your name	23	0	0	23
804	Hong Kong visa regulations	7	1	3	11
805	Who is entitled and when to apply for Hong Kong identity card	6	0	1	7
806	How to apply for a Hong Kong identity card	1	0	1	2
807	Jury service	11	0	0	11
808	Small Claims Tribunal	155	3	5	163
809	Motor insurance	26	0	0	26
810	Bankruptcy Part I: - General information about bankruptcy and the first step in the bankruptcy proceedings	87	1	0	88
811	Bankruptcy Part II: General information about bankruptcy and the second step in the bankruptcy proceedings	49	1	0	50
812	Making a will	104	0	2	106
813	Where a person dies without making a will	105	1	4	110
814	Coroners and the Coroners Ordinance	14	0	0	14
815	Death Inquest by Coroner	5	0	0	5
816	Emergency guardianship for abused mentally incapacitated adults	5	1	1	7
817	The Guardianship Board's service for mentally incapacitated adults	22	0	0	22
818	Hong Kong's Anti-discrimination Laws	12	2	0	14
819	A brief introduction on the functions of the Office of the Privacy Commissioner for Personal Data	7	0	0	7
820	Your privacy rights explained	23	0	0	23
821	Personal Data (Privacy) Ordinance - The six data protection principles	20	0	1	21
822	How to exercise your data access right	12	2	0	14
823	Identity card number and human resource management	13	1	0	14
824	Code of practice on human resource management - Provisions on recruitment advertisements	5	0	0	5
825	The Consumer Council	9	0	0	9
826	Consumer Legal Action Fund	0	0	0	0
Total		18788	489	401	19678