



電話法律諮詢計劃 - 2021年累積統計 - 廣東話、英語及普通話版本
Tel-Law Cumulative Statistics - For Cantonese, English and Putonghua Versions
From January to December 2021

No.	Particulars	Cantonese	English	Putonghua	Total
0	OTHERS				
000	Calls received but without selection	8880	300	230	9410
1	FAMILY LAW				
101	Matrimonial rights during marriage	166	2	5	173
102	Separation	757	19	40	816
103	Divorce	246	6	5	257
104	General information on matters after divorce	111	2	1	114
105	Maintenance on divorce	123	0	2	125
106	Matrimonial property on the breakdown of marriage	108	0	1	109
107	Types of marriage	25	0	3	28
108	Battered wife and children	19	1	0	20
109	Harmony House - battered women's refuge	6	1	0	7
110	Introduction to the Family Mediation Service	81	2	2	85
2	LAND LAW, LANDLORD AND TENANT				
201	Conveyance of land	176	3	2	181
202	Public housing	52	1	1	54
203	Business premises	67	1	0	68
204	Tenants of residential premises	284	9	16	309
205	Redevelopment cases	22	0	2	24
3	CRIMINAL LAW				
301	Police powers of arrests, search, questioning, detention, and bail	61	5	2	68
302	Rights of citizen upon search and arrest	28	2	0	30
303	Rights of the citizen upon questioning	42	0	2	44
304	Criminal law procedure	179	1	1	181
305	Rights of a person charged but not convicted of a criminal offence and special treatment of minor criminal offenders	94	2	1	97
306	Criminal appeals	24	0	0	24
307	Public legal assistance in criminal cases	186	0	6	192
4	EMPLOYMENT LAW				
401	Employment 1: Statutory holidays, rest days and annual leave	16	7	3	26
402	Employment 2: sickness allowance	19	0	2	21
403	Employment 3: Maternity Protection - Maternity Leave, Payment for Maternity Leave, Employment Protection and Prohibition of Assignment of Heavy, Hazardous or Harmful Work	10	0	0	10
404	Employment 4: termination of contract of employment	62	3	2	67
405	Employment 5: severance payment	8	0	0	8
406	Employment 6: long service payment	13	0	0	13
407	Employment 7: a simple guide to employers on compensation	5	0	1	6
408	Employment 8: a simple guide to employees on compensation	26	0	0	26
409	Employment 9: calculation of compensation for fatal and non-fatal cases	22	0	0	22
5	COMMERCIAL, BANKING AND SALES OF GOODS				
501	Lending money in Hong Kong	27	0	1	28
502	Some legal characteristics of a cheque	5	0	0	5
503	Borrowing money (1) - principles of a credit contract	20	0	0	20
504	Borrowing money (2) - banks and money lenders	22	0	0	22
505	Borrowing money (3) - pawnbrokers and credit unions	2	0	0	2
506	Borrowing money (4) - chit funds and credit cards	9	0	0	9
507	Some advice on making a simple contract	23	0	2	25
508	Hire purchase	2	0	1	3
509	Trade Descriptions Ordinance	26	0	0	26
510	Sale of Goods Ordinance	31	1	0	32
6	ADMINISTRATIVE AND CONSTITUTIONAL LAW				
601	Redress of grievances against government decisions: (1) - Channels other than court proceedings	15	1	0	16
602	Redress of grievances against administrative decisions: (2) - Appeals to a court and judicial review	7	0	0	7
603	Civil and Political Rights: Chapter III Basic Law and The Bill of Rights Ordinance	16	0	1	17
604	Office of the Ombudsman	9	0	0	9



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7	ENVIRONMENTAL LAW AND TORT				
701	What to do about air pollution	5	1	1	7
702	How to comply with Water Pollution Control Ordinance	5	0	0	5
703	Chemical waste control	3	0	0	3
704	Livestock waste from farms	2	0	0	2
705	Noise from construction sites and from public places	4	0	0	4
706	Noise from domestic premises	12	0	0	12
707	Asbestos Control Work	2	0	0	2
708	Clinical Waste Control Work	1	0	0	1
709	Reducing the use of plastic shopping bags	4	0	0	4
8	GENERAL LEGAL INFORMATION				
801	Public legal assistance in civil cases	377	1	10	388
802	Finding a solicitor	146	3	19	168
803	Changing your name	20	0	0	20
804	Hong Kong visa regulations	11	1	1	13
805	Who is entitled and when to apply for Hong Kong identity card	9	0	1	10
806	How to apply for a Hong Kong identity card	2	0	1	3
807	Jury service	5	0	0	5
808	Small Claims Tribunal	126	0	0	126
809	Motor insurance	20	0	0	20
810	Bankruptcy Part I: - General information about bankruptcy and the first step in the bankruptcy proceedings	87	0	2	89
811	Bankruptcy Part II: General information about bankruptcy and the second step in the bankruptcy proceedings	49	1	0	50
812	Making a will	119	1	1	121
813	Where a person dies without making a will	110	0	0	110
814	Coroners and the Coroners Ordinance	5	0	0	5
815	Death Inquest by Coroner	8	0	0	8
816	Emergency guardianship for abused mentally incapacitated adults	7	0	0	7
817	The Guardianship Board's service for mentally incapacitated adults	15	0	1	16
818	Hong Kong's Anti-discrimination Laws	7	0	0	7
819	A brief introduction on the functions of the Office of the Privacy Commissioner for Personal Data	9	0	0	9
820	Your privacy rights explained	18	0	0	18
821	Personal Data (Privacy) Ordinance - The six data protection principles	20	1	0	21
822	How to exercise your data access right	16	0	0	16
823	Identity card number and human resource management	10	0	0	10
824	Code of practice on human resource management - Provisions on recruitment advertisements	1	0	0	1
825	The Consumer Council	12	0	0	12
826	Consumer Legal Action Fund	5	0	0	5
9	THE NATIONAL SECURITY LAW				
901	The National Security Law	7	6	6	19
	Total	13391	384	378	14153