電話法律諮詢計劃 - 2023年累積統計 - 廣東話, 英語及普通話版本 Tel-Law Cumulative Statistics - For Cantonese, English and Putonghua Versions From January to December 2023

No.	Particulars	Cantonese	English	Putonghua	Total
0	OTHERS				
000	Calls received but without selection	2939	151	148	3238
1	FAMILY LAW				
101	Matrimonial rights during marriage	94	2	7	103
102	Separation	883	38	54	975
103	Divorce	147	4	11	162
104	General information on matters after divorce	60	0	1	61
105	Maintenance on divorce	68	1	2	71
106	Matrimonial property on the breakdown of marriage	77	2	0	79
107	Types of marriage	15	0	1	16
108	Battered wife and children	7	0	0	7
109	Harmony House - battered women's refuge	15	0	2	17
110	Introduction to the Family Mediation Service	56	3	2	61
2	LAND LAW, LANDLORD AND TENANT				
201	Conveyance of land	89	3	3	95
202	Public housing	25	1	3	29
203	Business premises	46	0	1	47
204	Tenants of residential premises	131	5	19	155
205	Redevelopment cases	15	0	0	15
3	CRIMINAL LAW				
301	Police powers of arrests, search, questioning, detention, and bail	42	2	1	45
302	Rights of citizen upon search and arrest	22	0	0	22
303	Rights of the citizen upon questioning	25	0	1	26
304	Criminal law procedure	100	0	4	104
305	Rights of a person charged but not convicted of a criminal offence and	58	0	4	62
	special treatment of minor criminal offenders				
306	Criminal appeals	25	0	0	25
307	Public legal assistance in criminal cases	159	1	6	166
4	EMPLOYMENT LAW				
401	Employment 1: Statutory holidays, rest days and annual leave	12	0	0	12
402	Employment 2: sickness allowance	8	0	0	8
403	Employment 3: Maternity Protection - Maternity Leave, Payment for	5	0	0	5
	Maternity Leave, Employment Protection and Prohibition of Assignment of				
	Heavy, Hazardous or Harmful Work				
404	Employment 4: termination of contract of employment	30	2	1	33
405	Employment 5: severance payment	0	0	0	0
406	Employment 6: long service payment	6	0	0	6
407	Employment 7: a simple guide to employers on compensation	4	0	0	4
408	Employment 8: a simple guide to employees on compensation	40	0	0	40
409	Employment 9: calculation of compensation for fatal and non-fatal cases	21	1	1	23
5	COMMERCIAL, BANKING AND SALES OF GOODS				
501	Lending money in Hong Kong	11	0	0	11
502	Some legal characteristics of a cheque	7	0	2	9
503	Borrowing money (1) - principles of a credit contract	8	0	0	8
504	Borrowing money (2) - banks and money lenders	19	0	0	19
505	Borrowing money (3) - pawnbrokers and credit unions	4	0	0	4
506	Borrowing money (4) - chit funds and credit cards	9	0	0	9
507	Some advice on making a simple contract	12	0	0	12
508	Hire purchase	4	0	0	4
509	Trade Descriptions Ordinance	19	0	0	19
510	Sale of Goods Ordinance	30	0	0	30
6	ADMINISTRATIVE AND CONSTITUTIONAL LAW				
601	Redress of grievances against government decisions: (1)	33	0	1	34
	- Channels other than court proceedings				
602	Redress of grievances against administrative decisions: (2)	17	1	0	18
	- Appeals to a court and judicial review				
603	Civil and Political Rights:	13	2	0	15
	Chapter III Basic Law and The Bill of Rights Ordinance				
604	Office of the Ombudsman	7	0	0	7

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).	Particulars	Cantonese	English	Putonghua	Total
7	ENVIRONMENTAL LAW AND TORT				
701	What to do about air pollution	5	0	1	6
702	How to comply with Water Pollution Control Ordinance	1	0	0	1
703	Chemical waste control	1	0	0	1
704	Livestock waste from farms	0	0	0	0
705	Noise from construction sites and from public places	0	0	0	0
706	Noise from domestic premises	1	0	0	1
707	Asbestos Control Work	1	0	0	1
708	Clinical Waste Control Work	0	0	0	0
709	Reducing the use of plastic shopping bags	Ô	Õ	Ö	Õ
8	GENERAL LEGAL INFORMATION		-		
801	Public legal assistance in civil cases	220	2	13	235
802	Finding a solicitor	106	2	10	118
803	Changing your name	14	0	1	15
804	Hong Kong visa regulations	6	0	1	7
805	Who is entitled and when to apply for Hong Kong identity card	2	i	0	3
806	How to apply for a Hong Kong identity card	1	0	0	1
807	Jury service	7	1	0	8
808	Small Claims Tribunal	90	1	0	91
809	Motor insurance	13	0	0	13
810	Bankruptcy Part I: - General information about bankruptcy and the first step	59	1	0	60
810	in the bankruptcy proceedings	39	1	U	00
011	Bankruptcy Part II: General information about bankruptcy and the second	22		0	22
811	step in the bankruptcy proceedings	32	1	U	33
012		01	0	0	01
812	Making a will	81	0	0	81
813	Where a person dies without making a will	79	4	2	85
814	Coroners and the Coroners Ordinance	3	0	0	3
815	Death Inquest by Coroner	2	0	0	2
816	Emergency guardianship for abused mentally incapacitated adults	4	0	0	4
817	The Guardianship Board's service for mentally incapacitated adults	9	0	0	9
818	Hong Kong's Anti-discrimination Laws	5	0	1	6
819	A brief introduction on the functions of the Office of the Privacy	13	0	1	14
	Commissioner for Personal Data				
820	Your privacy rights explained	19	0	0	19
821	Personal Data (Privacy) Ordinance - The six data protection principles	16	0	1	17
822	How to exercise your data access right	9	0	0	9
823	Identity card number and human resource management	14	0	0	14
824	Code of practice on human resource management - Provisions on	1	0	0	1
	recruitment advertisements				
825	The Consumer Council	9	0	1	10
826	Consumer Legal Action Fund	4	0	0	4
9	THE NATIONAL SECURITY LAW				
901	The National Security Law	8	0	0	8
	Total	6252	232	307	6791