



電話法律諮詢計劃 - 2024年累積統計 - 廣東話, 英語及普通話版本
Tel-Law Cumulative Statistics - For Cantonese, English and Putonghua Versions
From January to December 2024

No.	Particulars	Cantonese	English	Putonghua	Total
0	OTHERS				
000	Calls received but without selection	2648	144	130	2922
1	FAMILY LAW				
101	Matrimonial rights during marriage	118	5	4	127
102	Separation	754	23	57	834
103	Divorce	139	3	6	148
104	General information on matters after divorce	67	3	2	72
105	Maintenance on divorce	68	3	2	73
106	Matrimonial property on the breakdown of marriage	50	0	2	52
107	Types of marriage	16	2	5	23
108	Battered wife and children	18	0	0	18
109	Harmony House - battered women's refuge	11	0	0	11
110	Introduction to the Family Mediation Service	52	2	2	56
2	LAND LAW, LANDLORD AND TENANT				
201	Conveyance of land	79	2	3	84
202	Public housing	24	1	0	25
203	Business premises	25	1	2	28
204	Tenants of residential premises	125	6	14	145
205	Redevelopment cases	11	0	2	13
3	CRIMINAL LAW				
301	Police powers of arrests, search, questioning, detention, and bail	47	3	1	51
302	Rights of citizen upon search and arrest	17	1	0	18
303	Rights of the citizen upon questioning	29	1	0	30
304	Criminal law procedure	115	1	2	118
305	Rights of a person charged but not convicted of a criminal offence and special treatment of minor criminal offenders	65	3	3	71
306	Criminal appeals	20	0	0	20
307	Public legal assistance in criminal cases	212	7	9	228
4	EMPLOYMENT LAW				
401	Employment 1: Statutory holidays, rest days and annual leave	7	0	0	7
402	Employment 2: sickness allowance	10	1	1	12
403	Employment 3: Maternity Protection - Maternity Leave, Payment for Maternity Leave, Employment Protection and Prohibition of Assignment of Heavy, Hazardous or Harmful Work	9	0	0	9
404	Employment 4: termination of contract of employment	26	0	0	26
405	Employment 5: severance payment	4	0	0	4
406	Employment 6: long service payment	6	0	2	8
407	Employment 7: a simple guide to employers on compensation	4	0	1	5
408	Employment 8: a simple guide to employees on compensation	11	0	0	11
409	Employment 9: calculation of compensation for fatal and non-fatal cases	20	5	3	28
5	COMMERCIAL, BANKING AND SALES OF GOODS				
501	Lending money in Hong Kong	16	6	6	28
502	Some legal characteristics of a cheque	7	1	0	8
503	Borrowing money (1) - principles of a credit contract	8	1	0	9
504	Borrowing money (2) - banks and money lenders	16	3	7	26
505	Borrowing money (3) - pawnbrokers and credit unions	6	3	6	15
506	Borrowing money (4) - chit funds and credit cards	4	0	0	4
507	Some advice on making a simple contract	5	0	2	7
508	Hire purchase	6	0	1	7
509	Trade Descriptions Ordinance	15	1	1	17
510	Sale of Goods Ordinance	22	3	4	29
6	ADMINISTRATIVE AND CONSTITUTIONAL LAW				
601	Redress of grievances against government decisions: (1) - Channels other than court proceedings	11	0	2	13
602	Redress of grievances against administrative decisions: (2) - Appeals to a court and judicial review	6	0	0	6
603	Civil and Political Rights: Chapter III Basic Law and The Bill of Rights Ordinance	2	0	0	2
604	Office of the Ombudsman	9	4	3	16



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7	ENVIRONMENTAL LAW AND TORT				
701	What to do about air pollution	3	1	0	4
702	How to comply with Water Pollution Control Ordinance	1	0	0	1
703	Chemical waste control	0	0	0	0
704	Livestock waste from farms	0	0	0	0
705	Noise from construction sites and from public places	1	0	0	1
706	Noise from domestic premises	4	0	0	4
707	Asbestos Control Work	1	0	0	1
708	Clinical Waste Control Work	0	0	0	0
709	Reducing the use of plastic shopping bags	6	3	5	14
8	GENERAL LEGAL INFORMATION				
801	Public legal assistance in civil cases	210	4	21	235
802	Finding a solicitor	89	4	17	110
803	Changing your name	21	3	5	29
804	Hong Kong visa regulations	3	0	1	4
805	Who is entitled and when to apply for Hong Kong identity card	9	2	6	17
806	How to apply for a Hong Kong identity card	2	0	0	2
807	Jury service	8	3	4	15
808	Small Claims Tribunal	77	0	2	79
809	Motor insurance	10	0	0	10
810	Bankruptcy Part I: - General information about bankruptcy and the first step in the bankruptcy proceedings	62	1	0	63
811	Bankruptcy Part II: General information about bankruptcy and the second step in the bankruptcy proceedings	27	1	0	28
812	Making a will	51	0	0	51
813	Where a person dies without making a will	62	0	0	62
814	Coroners and the Coroners Ordinance	0	0	0	0
815	Death Inquest by Coroner	0	0	0	0
816	Emergency guardianship for abused mentally incapacitated adults	3	0	0	3
817	The Guardianship Board's service for mentally incapacitated adults	10	3	3	16
818	Hong Kong's Anti-discrimination Laws	9	2	4	15
819	A brief introduction on the functions of the Office of the Privacy Commissioner for Personal Data	6	2	6	14
820	Your privacy rights explained	7	0	0	7
821	Personal Data (Privacy) Ordinance - The six data protection principles	15	0	0	15
822	How to exercise your data access right	10	0	0	10
823	Identity card number and human resource management	3	0	0	3
824	Code of practice on human resource management - Provisions on recruitment advertisements	1	0	0	1
825	The Consumer Council	2	0	0	2
826	Consumer Legal Action Fund	2	0	0	2
9	THE NATIONAL SECURITY LAW				
901	The National Security Law	15	0	1	16
	Total	5670	268	360	6298